

Internet Usage

- The Tulsa City-County Library offers public access to the Internet. This global electronic network may contain materials which are out-of-date, illegal, controversial or offensive to individuals. Although the library system cannot assure the accuracy or timeliness of the information, we do provide easy links to selected sites which we believe are authoritative and reliable via our Web site.
- In order to use library Internet computers, a customer must have a valid TCCL card. There is a daily time limit for each customer using the computers. Customers are only allowed to use their own card, issued in their name, to access the computers and abide by the time limits associated with one card. Customers may not lend their card, sell their time or otherwise transfer their daily Internet time/usage privileges to any other user.
- Unpaid fines and fees can result in restriction of computer privileges. Customers are notified when they have unpaid fines or items that have not been returned on time. Computer usage is blocked upon failure to reconcile money owed, return items or pay for lost/damaged materials when customer accounts reach the established threshold. (See Fines.)
- All Internet resources accessible through the library are provided equally to all library users.
- To ensure customers' privacy, including privacy of minors, and the confidentiality of library records, the library shall not disseminate personally identifiable information about any library user except as required by law.
- It is the responsibility of the user to respect copyright laws and licensing agreements, and to assume responsibility for payment for any fee-based service.
- Acceptable use includes respect for other users and their privacy and maintenance of the integrity of the computer system.
- Unacceptable use includes "hacking" or using the Internet for any illegal purpose, displaying or transmitting obscene or threatening material, and using the system in a manner that precludes or hampers its use by others. All library users, including minor children, are hereby advised that use of the library's computers for hacking or other unlawful activity is strictly prohibited.
- The library uses a technology protection measure (or "Internet filter") on all computers with Internet access. It is used to assist in preventing access to sites which violate Oklahoma State Statutes Title 21, §1021 and Title 21, §§ 1040.75-21-1040.80, otherwise known as "harmful to minors law." As required by the Children's Internet Protection Act (CIPA), Pub. L. No. 106-554 and 47 USC 254(h), blocking is applied to visual depictions of materials deemed obscene or child pornography or to any material deemed harmful to or inappropriate for minors (as those terms are defined in the U.S. Code). The library may provide unfiltered Internet access to persons 17 or older who request it for bona fide research or any other lawful purpose. Additionally, the library may use the filter to block certain categories of sites for the protection of the network and PCs (for example sites that use malicious code to "hijack" a computer's settings or install spyware).
- All technical efforts are taken to ensure that the Internet filter is working at all times. However, the Internet will be taken down should the filter fail and the service resumed only when the filter returns to full functionality.
- Customers may request changes in access to specific sites. While the library does filter all PCs, both staff and customer, the library cannot guarantee the effectiveness of said filter. Customers wishing reconsideration of sites should complete a *Citizen's Request for a Change in Internet Access* form. (See Appendix.) The forms are available at all TCCL locations and via the library's Web site. All such requests go to a committee of staff members that evaluates the sites in light of the customer's

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request. If an individual is not satisfied with the action taken, he/she may appeal to the CEO.

- Use of any public access computer or the Internet at the library constitutes acceptance of this policy and related procedures. The library reserves the right to terminate the session, remove the customer, or suspend or terminate the library and Internet privileges of any one who engages in unacceptable use or whose computer use disrupts library service, or violates library policies or procedures.

Citizen's Request for Change in Internet Access

Please complete the following form which will be used by a review committee appointed by the Chief Executive Officer of the Tulsa City-County Library System.

Suggested site to be changed: (give specific Internet address)

Type here

Please change access to: Allowed Blocked

Reason for request: (To what do you object or why should this site be allowed)

Type here

Suggestions for improving the Library's Internet access service:

Name:

Address:

City/State Zip:

Email: