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# Tulsa library receives quality award

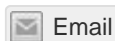
By: Journal Record Staff December 10, 2014 0

TULSA – The Tulsa City-County Library was awarded the 2014 Oklahoma Quality Award for Pursuit of Excellence from the Oklahoma Quality Foundation at a presentation in Oklahoma City featuring Gov. Mary Fallin.

The Tulsa City-County Library is one of five recipients for 2014 and is the first library system in the state to win an Oklahoma Quality Award. The award recognizes Oklahoma businesses and organizations for their achievement in quality, business performance and best practices.

The Oklahoma Quality Award performance excellence criteria are a framework that any organization can use to improve overall performance. Seven categories make up the award criteria: leadership; strategic planning; customer focus; workforce focus; process management, results, and measurement; analysis and knowledge management.

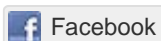
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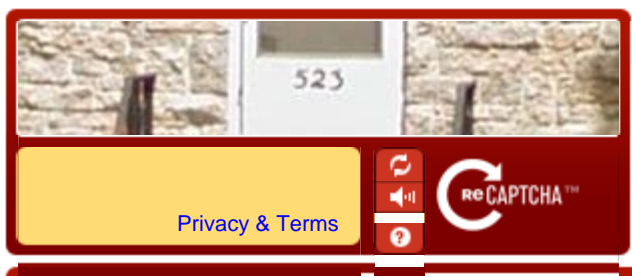
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